



Written Explanation of Arbitration

- A binding arbitration agreement requires patients to submit all future claims to arbitration instead of having the claim heard in court by a judge or jury.
- An Arbitrator is a person chosen to resolve disputes after hearing the information presented by both sides. You select one arbitrator, your doctor selects one and you and the doctor agree on a third arbitrator selected from a list of persons trained and approved as arbitrators for the State and Federal courts of Utah.
- You pay for the fees and expenses of your arbitrator, the doctor pays for his or her arbitrator and the fees and expenses of the third arbitrator are shared equally.
- You have the right, at your expense, to be represented in arbitration by an attorney.
- By choosing arbitration, you also have the right to require mediation. Mediation occurs before arbitration. Mediation is a process by which a neutral person tries to help the parties reach a mutually agreeable resolution of their dispute. The cost of mediation is shared equally.
- Whether you sign the arbitration agreement or not is up to you. You will not be treated any differently if you choose not to sign the agreement.
- You have the right to rescind the agreement within ten (10) days of signing the agreement.
- The arbitration agreement is renewed each year unless it has been canceled by letter sent by certified mail before the renewal date.
- You have the right to have all of your questions about arbitration answered.

Date: _____

Signed: _____

Patient received copy of this document _____ (initials of staff member)